

## [Application Note: Reinstalling USB Dongle driver for GNSS Solutions](#)

If you are running Vista 64-bit, or Windows 7 (32-bit or 64-bit) computer then the drivers supplied with GNSS Solutions (for use with the USB hardware dongle) may not work. In this case you will need to remove the current driver and install a new / latest one as per following instructions:

### 1. Uninstall current driver:

- 32-bit computer: [http://www2.safenet-inc.com/support/files/SSDCleanup\\_1.2.0.5.zip](http://www2.safenet-inc.com/support/files/SSDCleanup_1.2.0.5.zip)
- 64-bit computer: [http://www2.safenet-inc.com/support/files/SSDCleanup-64\\_1.2.0.5.zip](http://www2.safenet-inc.com/support/files/SSDCleanup-64_1.2.0.5.zip)

### 2. Run the install with the latest tool (32 or 64-bit computers):

- [http://www.safenet-inc.com/uploadedImages/SPI\\_7.6.3.zip](http://www.safenet-inc.com/uploadedImages/SPI_7.6.3.zip)

### Trouble shooting guide:

- [http://www2.safenet-inc.com/support/files/SafeNet\\_Sentinel\\_EndUser\\_Guide.pdf](http://www2.safenet-inc.com/support/files/SafeNet_Sentinel_EndUser_Guide.pdf)